



DVD MECHLESS

# **CDR462**

DVD Multimedia Receiver with Bluetooth featuring a 6.2" Touch-Screen Display

# INSTALLATION & OWNER'S MANUAL





# **FCC Compliance**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

**Warning**: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note**: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## **Copyright and Trademark**

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc.

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Siri and Apple are registered trademarks owned by Apple, Inc.

Google Assistant and Android are trademarks owned by Google LLC.

Other trademarks and trade names are those of their respective owners.

# JENSEN CDR462 PREPARATION

### **Safety Notice**

Video / movie playback will not operate while the vehicle is moving. This is a safety feature to prevent driver distraction. In-dash video / movie functions will only operate when vehicle is in Park and the parking brake is engaged. It is illegal in most jurisdictions for the driver to view video while the vehicle is in motion.

Note: Only DVD Receiver

It is highly recommended that your JENSEN CDR462 is installed by a professional installer or an authorized dealer

This product is only for use in vehicles with 12VDC negative ground only.

To prevent damage or injury:

- Make sure to ground the unit securely to the vehicle chassis ground.
- Do not remove the top or bottom covers of the unit.
- Do not install the unit in a spot exposed to direct sunlight or excessive heat or the possibility of water splashing.
- Do not subject the unit to excessive shock.
- When replacing a fuse, only use a new one with the correct rating. Using a fuse with the wrong rating may cause the unit to malfunction.
- To prevent short circuits when replacing a fuse, disconnect the wiring harness first.
- Use only the provided hardware and wire harness.
- If you experience problems during installation, consult your nearest JENSEN dealer.
- If the unit malfunctions, reset the unit as described. If the problem still persists, consult your nearest JENSEN dealer or call tech assistance @ 1-888-921-4088.
- To clean the monitor, wipe only with a dry silicone cloth or soft cloth. Do not use a stiff cloth, or solvents such as paint thinner and alcohol. They can scratch the surface of the panel and/or remove the printing.
- When the temperature of the unit falls (as in winter), the liquid crystal inside the screen will become darker than usual. Normal brightness will return after the unit is in use for a while.
- When extending the ignition, battery or ground wiring, make sure to use automotive-grade wiring with an a minimum AWG 16 or more to prevent voltage drops.
- Do not touch the liquid crystal fluid if the LCD is damaged or broken. The liquid crystal fluid may be hazardous to your health or fatal. If the liquid crystal fluid from the LCD contacts your body or clothing, wash it off with soap immediately.

#### **CDR462 INSTALLATION**

## **Preparation**

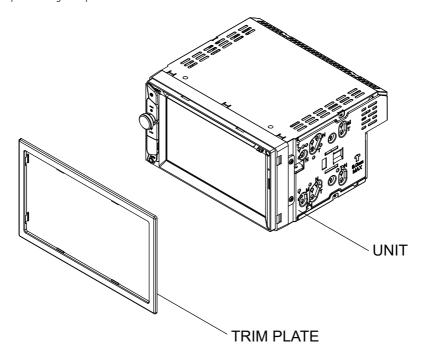
Please read and understand entire manual before installation. Consult a qualified technician for detailed instructions or installation assistance.

#### **Before You Start**

- Disconnect negative battery terminal. Consult a qualified technician for instructions.
- Avoid installing the unit where it would be subject to high temperatures, such as from direct sunlight, or where it would be subject to dust, dirt or excessive vibration.

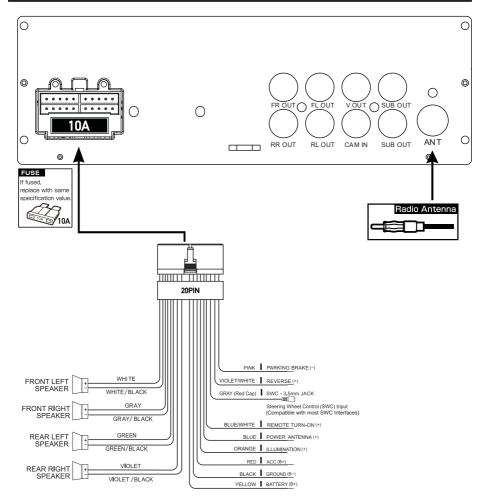
#### **Getting Started**

- Unpack unit from its protective packaging.
- Connect vehicle wiring harness and antenna to this receiver's harness. See wiring instructions. Consult a qualified technician if you are unsure.
- Certain vehicles may require an installation dash kit and/or wiring harness adapter (sold separately).
- · Reconnect battery negative terminal.
- Test for correct operation and secure back into dashboard.
- Snap trim ring into place if needed.



TYPICAL FRONT-LOAD DIN MOUNTING METHOD

# Wiring Diagram - Inputs/Outputs



#### Note:

When replacing a fuse, make sure to use the correct type and amperage. Using an incorrect fuse could cause damage. The unit uses (1) 10 amp ATC mini style fuse located on the power connector.

#### **Wiring Notes:**

#### Rear camera input

A rear view camera (not included) can be used with the Camera input.

## **CDR462 OPERATION**

# **Control Locations**





- 1 Microphone
- (2) microSD Card Slot
- 3 Eject
- (4) Reset
- (5) Voice Activation Button
- (6) Tune/Track Up
- (7) Power/Volume/Mute
- (8) Tune/Track Down
- (9) USB Port
- (10) Auxiliary Input

# **General Operation**

Power On/Off

Momentarily press to turn the unit on. Press and hold to turn the unit off.

Volume

Rotate the volume knob to increase or decrease the volume level.

Mute

Momentarily press **MUTE** to silence the audio. Momentarily press **MUTE** again to return to the previously selected volume. Rotating the **volume knob** while the volume is muted will also cancel the mute function.

Mode

Press **MODE** to step through all available input modes: Radio, Disc, microSD, USB, Bluetooth Phone, Bluetooth Music, Auxiliary Input, Rear Camera and Settings. Modes of operation are indicated on the display and/or the monitor. Optional USB device and microSD card must be connected/inserted to appear in the mode selection string.

**Auxiliary Input** 

Connect external audio/video devices to the 3.5mm auxiliary input on the front panel.

**USB** Input

Insert a USB device to play MP3 or FLAC audio files.

microSD Card

Insert a microSD card into the microSD card slot to play MP3 or FLAC audio files.

Main Menu

Press the house icon in the top left corner to access the Main Menu screen



#### Reset

To resolve abnormal operation or if the unit is inoperable, use the tip of a pen to press the reset button. The unit will reset the main processor to the default settings.

#### **CDR462 OPERATION**

# **General Operation**

#### Settings Menu

From the Main Menu screen, select **Settings** to access the Setup menu and select from categories displayed on the left side of the screen: General, Clock, Audio, Bluetooth, Display and About. Use the touch screen to navigate and adjust individual options within each category.



#### Touch Screen Controls

The touch screen controls on the bottom of each screen allow direct access to important features during any mode of operation.

Dimmer (1)

Press to dim the display.

**Voice Activation** (2)

Press to utilize Voice Activation feature

Audio (3)

Press to adjust audio options such as EQ, Treble/Bass or Balance/Fader.

Settings (4)

Press to access the settings menu.



# s 6

#### **Audio Settings:**

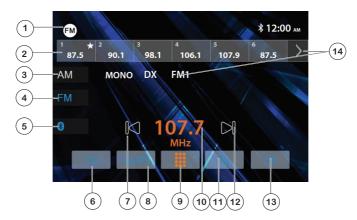
- 1. Volume
- 2. EQ Settings
- 3. EQ On/Off
- 4. Loudness On/Off
- 5. EQ Reset
- 6. Return to Source
- 7. EQ Presets / Custom
- 8. Balance / Fader

#### **Balance/Fader Settings:**

- 1. Volume
- 2. Fader Reset
- 3. Subwoofer On/Off
- 4. Return to Source
- 5 Return to FQ Controls

# **AM/FM Tuner Operation**

# **AM/FM Tuner Operation**



**Radio Operation** 

Select the Radio icon from the Main Menu screen.

Mode / Main Menu (1)

Displays current mode of operation. Press to return to Main Menu.

**Preset Stations** (2)

Press and hold to set the current station in that preset spot. Press momentarily to recall the desired preset and begin playback.

**AM** (3)

Press to access AM bands.

**FM** (4)

Press to access FM bands.

Bluetooth (5)

Press to access Bluetooth phone.

Stereo / Mono 6

Press to toggle between Stereo and Mono tuning.

Tune Down (7)

Press << to tune radio to a lower frequency. Press and hold to tune the unit down one step at a time.

AS/PS (8)

Press to scan presets and listen to the first 10 seconds of each. Press again to stop scanning and listen to the station. Press and hold to automatically store the strongest stations as presets.

Direct Station Entry (9)

Press to display the keypad and directly enter desired station number.

Station Number 10

Displays the current station number.

Station Search (1)

Press to search stations.

Tune Up (12)

Press >> to tune radio to a higher frequency. Press and hold to tune the unit up one step at a time.

Audio Settings (3)

Press to access and adjust audio settings.

Band (14)

Press to select between 2 AM and 3 FM bands.

#### **CDR462 OPERATION**

# **USB/microSD Card Operation**



#### **USB/microSD Operation**

To play audio files from a USB device or microSD card, insert device and playback will begin automatically. To return to USB or microSD card playback from another mode of operation, select the corresponding icon from the Main Menu.

- USB Playback Insert a USB device into the USB slot on the side of the unit.
- microSD Card Playback Insert microSD card into the microSD slot on the top of the unit. When inserting a microSD card, the label should face up.

Main Menu (1) Press to return to Main Menu screen.

**Clock** (2) Displays the current time.

**Current Mode Indicator** (3) Displays current mode of operation.

**Previous File / Track** (4) Press to go back to the previous file or track.

**Elapsed Time Indicator** (5) Displays the elapsed time and time remaining on the current file.

**Random** (6) Press to enable or disable random playback.

**Repeat** 7 Press to select Repeat 1, Repeat Folder or Repeat Off.

**Direct Search** (8) Press to directly enter file number to begin playback of that file.

Play / Pause (9) | Press to pause or resume playback.

**File List** 10 Press to display a list of all files on the device.

**Audio Settings** (1) Press to access and adjust audio settings.

**Next File / Track** (12) Press to advance to the next file or track.

**File Information** (13) Displays available information about the current file.

# Media Compatibility - USB/microSD Card

| File Type             |                        |                      | MP3               |
|-----------------------|------------------------|----------------------|-------------------|
| File Contain          | FAT                    | FAT 12               | Х                 |
| File System           | FAT                    | FAT 16/FAT 32        | ✓                 |
| File                  | .mp3/.MP3/.Mp3/.mP3    |                      | ✓                 |
| Extension             |                        | .rmp/.m4a            | Х                 |
|                       |                        | MPEG 1               | ✓                 |
| MPEG<br>Format        |                        | MPEG 2               | <b>✓</b>          |
| Tormat                |                        | MPEG 2.5             | ✓                 |
|                       |                        | MPEG 1               | 32/44.1/48kHz     |
| Sampling<br>Frequency | MPEG 2                 |                      | 12/16/22.05/24kHz |
| rrequency             | MPEG 2.5               |                      | 8/11.025/12kHz    |
|                       | MPEG 1                 |                      | 32 ~ 320kbps      |
| Bitrate               | MPEG 2                 |                      | 8 ~ 160kbps       |
|                       | MPEG 2.5               |                      | 8 ~ 160kbps       |
|                       | Directory Depth        |                      | Unlimited         |
|                       | File Name Length       |                      | 32 bytes          |
|                       | Total File Number      |                      | 2000 files        |
| Other                 | Total Folder Number    |                      | 200 folders       |
| Information           | File Number via Folder |                      | 2000 files        |
|                       |                        | ver.1.x              | ✓                 |
|                       | MP3 ID3 TAG            | ver.2.x              | ✓                 |
|                       |                        | Title, Artist, Album | ✓                 |

#### Notes:

• Due to ongoing technological advancement, some USB flash drives and/or microSD cards may be incompatible with this unit.



## **CDR462 OPERATION**

# Media Compatibility - CD/DVD

| File Type             |                             |                  | MP3           |                   |
|-----------------------|-----------------------------|------------------|---------------|-------------------|
|                       | IS09660                     | Level 1, Level 2 |               | ✓                 |
|                       |                             | Level 3          |               | Х                 |
|                       | IS09660<br>Extension        | JOLIET           | Playback      | ✓                 |
| File System           |                             |                  | Filename      | 32 bytes          |
|                       |                             | ROMEO            | Playback      | Х                 |
|                       | Other<br>Extensions         |                  | Filename      | Х                 |
|                       | Extensions                  | Apple ISO        |               | Х                 |
| File                  | .mp3/.MP3/.Mp3/.mP3         |                  | ✓             |                   |
| Extension             | .rmp/.m4a                   |                  | Х             |                   |
|                       | MPEG 1                      |                  | ✓             |                   |
| MPEG<br>Format        | MPEG 2                      |                  | ✓             |                   |
| 1 of mat              | MPEG 2.5                    |                  | ✓             |                   |
|                       | MPEG 1                      |                  | 32/44.1/48kHz |                   |
| Sampling<br>Frequency | MPEG 2                      |                  |               | 12/16/22.05/24kHz |
| rrequency             | MPEG 2.5                    |                  |               | 8/11.025/12kHz    |
| Bitrate               | MPEG 1                      |                  |               | 32 ~ 320kbps      |
|                       | MPEG 2                      |                  |               | 8 ~ 160kbps       |
|                       | MPEG 2.5                    |                  |               | 8 ~ 160kbps       |
|                       | Directory Depth             |                  |               | Unlimited         |
|                       |                             | ile Name Length  |               | 32 bytes          |
| Other<br>Information  | Total File Number           |                  |               | 2000 files        |
|                       | Total Folder Number         |                  |               | 200 folders       |
|                       | File Number via Folder      |                  |               | 2000 files        |
|                       | ver.1.x MP3 ID3 TAG ver.2.x |                  | ✓             |                   |
|                       |                             |                  | ?.x           | ✓                 |
|                       |                             | Title, Artis     | t, Album      | ✓                 |

# **Media Compatibility**

#### Media Compatibility

#### The following types of files are not compatible:

- MP3 PR0 format, MP3 playlists
- RMP format
- · WAV format
- WMV format
- AAC, protected AAC, M4A format, M4V format.

#### **Playback Order**

MP3 playback sequence begins in the root folder of the USB flash drive or microSD card. Any empty folders or folders that do not include MP3/FLAC files are skipped.

# Compatible Recording Formats

IS09660 standards:

- Maximum nested folder depth is 8 (including the root folder).
- Valid characters for folder/file names are letters A-Z (all caps), numbers 0-9, and "\_" (underscore). Some characters may not be displayed correctly, depending on the character type.

#### Notes

Some files may not play or be displayed correctly, depending on sampling rates and bit rates.

For best results, use the following settings when ripping MP3 files: 128kbps or higher constant bit rate 44.1kHz or higher sampling frequency

## **CDR462 OPERATION**

# **DVD Operation**



Inserting a Disc

Insert disc into the slot, and playback will begin automatically. Sub-menus may have to be pressed to access the DVD content. Read the directions of your specific DVD disc for other features.

**Ejecting the Disc** 

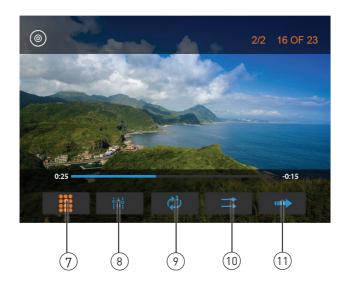
Press **\( \Lambda \)** to eject the disc.

**Touchscreen Controls** 

Press anywhere on the LCD to display touch screen controls.

- Disc Menu 🕦
- 1) Press to select the disc menu.
- Audio Settings (2)
- Press to adjust audio settings.
- **Previous Chapter** (3)
- Press to return to the previous chapter.
- Play / Pause (4)
- Press to pause or resume playback.
- Next Chapter (5)
- Press to advance to the next chapter.
- Next Page (6)
- Press to display the next page of options.

# **DVD Operation**



**Direct Entry** (7) Enter a chapter number directly to begin playback.

**Audio** 8 Press to access and adjust audio settings.

**Repeat** 9 Press to repeat current chapter.

**Random** 10 Press to enable or disable random playback.

**Next Page** 1 Press to display the next page of options.

### **CDR462 OPERATION**

## **Bluetooth Operation**



#### **Preparation**

Before you can use a Bluetooth device, it must be paired and connected. Make sure that Bluetooth is activated on your device before you begin the pairing process.

#### **Microphone**

The built-in microphone is located on the front of the receiver. An external microphone is also included and is designed to mount on a visor or on a pillar inside the vehicle.

#### **Pairing a New Device**

The unit broadcasts the pairing signal constantly when no devices are currently connected. Complete the pairing sequence from your Bluetooth device. Refer to the owner's manual for your device for more details. **The device name is "CDR462". The Bluetooth passcode is "0000".** The unit can be in any mode of operation when pairing is performed. On certain phones, pairing may need to be done more than once.

#### Connecting a Paired Device

Most Bluetooth devices support the auto-connect feature and will connect automatically if the device is in range when the unit is powered-on. If your device was previously paired but does not connect, enter the Bluetooth setup menu and turn Auto Connect on.

#### **Bluetooth Phone**

To access the phone, select Bluetooth Phone from the Main Menu or press the phone icon from any operational mode.

#### Main Menu (1)

Press to return to the Main Menu screen.

#### Phone Keypad (2)

Use the phone keypad to dial the desired phone number. Alternately, numbers can be dialed directly from the phone.

#### Clock (3)

Displays current time.

# Phone Number 4

Shows the current phone number as it is dialed.

#### Talk (5)

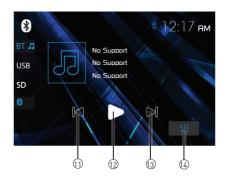
Press to connect a call.

#### Backspace (6)

Press to backspace when using the keypad.

# **Bluetooth Operation**





Keypad (7)

Press to display the telephone keypad.

Contacts (8)

Press to display a list of stored contacts.

Recents (9)

Press to view a list of recently calls.

Device 10

Press to view and select available devices.

Previous File/Track (1)

Press to return to the previous file/track.

Play / Pause (12)

Press to pause or resume playback.

Next File/Track (13)

Press to advance to the next file/track.

Audio 14

Press to access and adjust audio settings.

# **SWC Input Operation**

The built-in SWC Interface is compatible with PAC steering wheel control modules. The PAC SWI-RC is recommended. A third-party adapter must be used in order for the XDVD600 to be compatible with any steering wheel controls. The following controls are available for most vehicles.

| 1. Volume Up (+)   | 4. Preset (+) | 7. Seek/Track Up (+)   | 10. BT Talk |
|--------------------|---------------|------------------------|-------------|
| 2. Volume Down (-) | 5. Preset (-) | 8. Seek/Track Down (-) | 11. BT End  |
| 3. Mute            | 6. Mode       | 9. Band                |             |

Note: Not all OE steering wheel functions may be supported by the XDVD600.

## **PAC SWI-RC Installation Hints**

- 1. Set "Radio Select Switch". Set the SWI-RC to position 7 "Pioneer/Other/Sony".
- 2. To program, use the Pioneer/Sony/Other radio function mapping order for CDR171 units.
- 3. When programming the SWI-RC, if a function is not supported (or not desired), then the

function MUST be skipped as per the PAC SWI-RC instructions.

| Fune                   |                     | SWI-RC (3.3VDC Reference)                           |                 |
|------------------------|---------------------|---|-----------------|
| Func-<br>tion<br>Order | Function<br>Mapping | Center Pin (Ring) Volt-<br>age<br>(Function Select) | Tip Pin Voltage |
| 1                      | Volume +            | H 5.0v  | 2.07            |
| 2                      | Volume -            | H 5.0v  | 2.32            |
| 3                      | Mute                | H 5.0v  | 1.01            |
| 4                      | Preset +            | L 0.0V  | 1.54            |
| 5                      | Preset -            | L 0.0V  | 1.81            |
| 6                      | Source              | H 5.0v  | 0.60            |
| 7                      | Seek + / Track +    | H 5.0v  | 1.54            |
| 8                      | Seek - / Track -    | H 5.0v  | 1.81            |
| 9                      | Band                | H 5.0v  | 2.73            |
| 10                     | BT Talk             | L 0.0V  | 0.60            |

# JENSEN CDR462 OPERATION

## **Voice Assistant**

Your receiver is designed with an easy access voice activation button to use Siri® or the Google Assistant $^{TM}$  via your car's Bluetooth. Interact with your smartphone assistant while you drive with only the push of a button!

Bluetooth should be paired between your smartphone and the receiver. Press the voice activation button, and the receiver will switch into Bluetooth mode, This will activate Siri® or Google Assistant on your smartphone. You will need to manually switch back to the previous or desired mode once this operation is terminated.

#### **CDR462 OPERATION**

# Rear Camera Operation - (Optional)

Connect an optional rear camera to the Camera Input (Black RCA connector). Refer to the wiring diagram for details.

Manual selection - Touch CAMERA icon from the Main Menu or from any operational mode (when enabled) to select camera mode. Touch the top left area on the screen to exit camera mode.

**Note:** The manual mode is for dedicated cameras that are ALWAYS on while driving, it is not meant for cameras that are connected to the vehicle's reverse light.

The unit will automatically select camera mode when connected to the reverse lamp circuitry.

# Front 3.5mm Aux Input

Connect an optional audio source into the 3.5mm (front panel) input. Select auxiliary input from the Main Menu to listen to audio. Adjust volume on the external audio source as needed (if connected to the headphone output of the device).

# **Limited One Year Warranty**

This warranty gives you specific legal rights. You may also have other rights which vary from state to state

Namsung America Inc warrants this product to the original purchaser to be free from defects in material and workmanship for a period of one year from the date of the original purchase.

Namsung America Inc agrees, at our option, during the warranty period, to repair any defect in material or workmanship or to furnish an equal new, renewed or comparable product (whichever is deemed necessary) in exchange without charges, subject to verification of the defect or malfunction and proof of the date of purchase. Subsequent replacement products are warranted for the balance of the original warranty period.

**Who is covered?** This warranty is extended to the original retail purchaser for products purchased from an authorized JENSEN dealer and used in the U.S.A.

What is covered? This warranty covers all defects in material and workmanship in this product. The following are not covered: software, installation/removal costs, damage resulting from accident, misuse, abuse, neglect, product modification, improper installation, incorrect line voltage, unauthorized repair or failure to follow instructions supplied with the product, or damage occurring during return shipment of the product. Specific license conditions and copyright notices for the software can be found via www. iensenmobile.com.

#### **Warranty Coverage**

Limited 1-year warranty when purchased from an authorized Jensen dealer.

#### What to do?

- Before you call for service, check the troubleshooting guide in your owner's manual. A slight adjustment of any custom controls may save you a service call.
- If you require service during the warranty period, you must carefully pack the product (preferably in the original package) and ship it by prepaid transportation with a copy of the original receipt from the retailer to an authorized service center.
- Please describe your problem in writing and include your name, a return UPS shipping address (P.O. Box not acceptable), and a daytime phone number with your shipment.
- 4. For more information and for the location of the nearest authorized service center please contact us by one of the following methods:
  - Call us toll-free at (888) 921-4088
  - E-mail us at cs@jensenmobile.com

Exclusion of Certain Damages: This warranty is exclusive and in lieu of any and all other warranties, expressed or implied, including without limitation the implied warranties of merchantability and fitness for a particular purpose and any obligation, liability, right, claim or remedy in contract or tort, whether or not arising from the company's negligence, actual or imputed. No person or representative is authorized to assume for the company any other liability in connection with the sale of this product. In no event shall the company be liable for indirect, incidental or consequential damages.

#### **CDR462 OPERATION**

# **Specifications**

Disc Frequency response: 20Hz-20kHz

Channel separation @ 1kHz: >80dB

D/A converter: 24 Bit

FM Tuner Tuning range: 87.5MHz-107.9MHz

Usable sensitivity: 10dBf

50dB quieting sensitivity: **20dBf** Stereo separation @ 1kHz: **38dB** Frequency response: **30Hz-13kHz** 

AM Tuner Tuning range: 530kHz-1710kHz

Usable sensitivity: 24uV

Frequency response: 30Hz-2.3kHz

Front USB | Compatibility: High Speed USB 2.0

USB Class: Mass storage class

microSD | Compatibility: microSD memory card & microSDHC memory card

Monitor Panel size: 6.2" diagonal measurement

View angle (up/down/left/right): 50/70/70/70

Resolution: **800 (H) x 480 (Y)**Brightness (cd/m<sup>2</sup>): **250**Contrast ratio: **500:1**Pixels: **1,152,000** 

General Speaker output impedance: 4 ohms

Line output voltage: **2 volt RMS**Line output impedance: **200 ohms** 

Chassis dimensions: 6.2" x 6.2" x 4" (W x D x H)

Design and specifications subject to change without notice.

CEA-2006 FA

CEA-2006 Power Standard Specifications (reference: 14.4VDC +/- 0.2V, 20Hz~20kHz)

Power Output: 16 Watts RMS x 4 channels at 4 ohms and  $\leq$  1%

THD+N

Signal to Noise Ratio: 80dBA (reference: 1 watt into 4 ohms)

# **Troubleshooting**

| General                             |  |  |  |
|-------------------------------------|--|--|--|
| Problem                             | Cause  | Action   |  |
| Unit will not turn on<br>(no power) | Yellow wire not connected or incorrect voltage Red wire not connected or incorrect voltage | Check connections for proper voltage (11–16VDC)                    |  |
| , p,                                | Black wire not connected   | Check connection to ground   |  |
|                                     | Fuse blown   | Replace fuse(s)  |  |
| Unit has never                      | Speaker wires not connected  | Check connections at speakers                                      |  |
| Unit has power<br>(but no sound)    | One or more speaker wires touching each other or touching chassis ground                   | Insulate all bare speaker wires from each other and chassis ground |  |
| Unit blows fuse(s)                  | Yellow or red wire touching chassis ground   | Check for pinched wire   |  |
|                                     | Speaker wires touching chassis ground  | Check for pinched wire   |  |
|                                     | Incorrect fuse rating  | Use fuses with correct rating                                      |  |

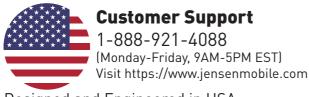
# **Customer Support**

1-888-921-4088

(Monday-Friday, 9AM-5PM EST) Visit https://www.jensenmobile.com

| For Your Records | Please keep your original sales receipt and be prepared to provide this receipt in the event you require service, as your original receipt is considered the best proof of purchase and indicates the date you purchased your JENSEN product |
|------------------|--|
|                  | Dealer Name  Dealer Phone  Purchase Date   |
|                  |  |

# CDR462 INSTALLATION & OWNER'S MANUAL



Designed and Engineered in USA



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