



JCR311

QUICK START GUIDE

AM/FM CD Receiver

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JENSEN

To download a complete owner’s manual
visit www.jensenmobile.com
or call customer service
1-888-921-4088
(Monday-Friday,9AM-5PM EST)

Installation

Before You Start

- Consult a qualified technician for instructions. Jensen always recommends professional installation.
- Disconnect negative battery terminal.
- Remove trim ring from unit (if installed).
- Remove 2 transit screws located on top of the unit (if applicable).
- Insert the removal keys, and remove the mounting sleeve from the head unit.

Note: Most vehicles require an installation kit, wiring harness and/or antenna adapter (all sold separately) to properly install the head unit in the vehicle.

Installation Process

1. Carefully remove the existing head unit.
2. Connect wiring harness. Consult a qualified technician if you are unsure.
3. Mount the head unit using the mounting sleeve or ISO brackets (depending on your vehicle’s dashboard).
4. Connect wiring harness and antenna. Test the head unit for correct operation.
5. Slide into mounting sleeve to secure, or mount the ISO brackets to the vehicle.
6. Snap trim ring into place.

Wiring Connections

The chart below the connection for each wire in the wiring harness.

Color	Connection
Red	12V Ignition / Accessory
Yellow	12V Battery / Memory
Black	Ground
Blue	Power Antenna / Amp Turn-on
White	Left Front (+)
White/Black	Left Front (-)
Gray	Right Front (+)
Gray/Black	Right Front (-)
Green	Left Rear (+)
Green/Black	Left Rear (-)
Violet	Right Rear (+)
Violet/Black	Right Rear (-)

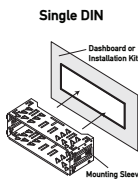
Tip:
When a suitable ground wire is not present in the vehicle wiring harness, connect the black ground wire to the vehicle chassis.

Fuse:
When replacing the fuse, make sure new fuse is the correct type and amperage. Using an incorrect fuse could damage the radio.

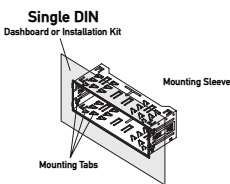
Installation

Mounting the Head Unit: Typical DIN mounting

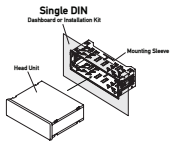
Step 1:
Insert the mounting sleeve into the installation kit or dashboard.



Step 2:
Bend multiple mounting tabs around the mounting sleeve until the mounting sleeve is secure.

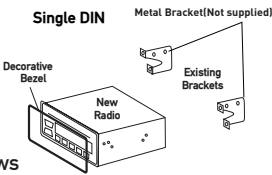


Step 3:
Connect all wiring harnesses and slide the head unit into the mounting sleeve until it clicks into place.



Mounting the Head Unit: ISO mounting

Using the existing brackets or the brackets supplied with the installation kit, mount the brackets to the sides of the head unit with the screws supplied with the head unit.



General Operation

Power On/Off	Press the button to turn the unit on. Press again to turn unit off.
Changing Modes	Press MODE to select between AM/FM, CD Player, AUX, and USB. Modes of operation are shown in the display.
Volume	Adjust volume using volume knob.
Mute	Press to silence the audio. Press again to resume listening at the previously selected volume.
Auxiliary Inputs	Insert a 3.5mm cable in the units front AUX port.
Reset	Press the RESET button to reset the unit back to the factory settings if abnormal operation occurs. Reset button is located under the volume knob of the front panel.
Setting the Clock	With the unit on, press and hold DISP until the clock begins to flash. Press TUNE<< to adjust the hours, and TUNE>> to adjust the minutes. Release DISP to save the selected time.
Display	Press DISP to toggle display between various displayed information.
Audio / Menu	Press and hold Volume Knob to access to select between the audio functions or menu functions. Press the volume knob to select functions and rotate it left/right to adjust or activate the desired function.
Dimmer Setting	In the Menu, press the volume knob to select Dimmer and rotate it left/right to adjust or activate Dimmer H/M/L to control the brightness for LCD and button.

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AM/FM Tuner Operation

Seek Tuning	Press and hold TUNE ◀◀ or TUNE ▶▶ for 2 secs and release it to auto seek to previous or next strong station.
Manual Tuning	Press TUNE ◀◀ or TUNE ▶▶ momentarily to change radio frequency down or up one step at a time.Press and hold TUNE ◀◀ or TUNE ▶▶ for 3 secs to advance quickly and release it to stop on the desired station.
Band	Press BAND to select between FM1, FM2, FM3, AM1 and AM2 bands. Up to six presets can be programmed for each band, enabling up to 18 FM stations and 12 AM stations to be stored in memory.
Storing Presets	Up to 18 FM and 12 AM stations can be stored. To store a station, select the desired band and station. Press and hold the desired preset button (1-6) for more than two seconds. When stored, the preset number will appear in the display.
Recalling Presets	Preset stations can be recalled any time by pressing the corresponding preset button.
Automatically Store	Press and hold MENU for more than 2 seconds, then press DISP to store 18 FM stations and 12 AM stations automatically.
Preset Scan	Touch P5 to recall each preset station that has been stored in memory for each band. [Available with the Jensen Smart Remote App only]

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CD Operation

Insert CD	With the label facing up, insert a standard size CD into the CD slot. Playback will begin automatically.
Eject CD	Press EJECT (located behind the front panel) to eject the CD. The unit will change to previous mode of operation.
Track Select	Press TUNE ▶▶ to skip to the beginning of the next track. Press TUNE ◀◀ to return to the beginning of the current track. Pressing TUNE ◀◀ again skips to the beginning of the previous track.
Fast Forward/Reverse	Press and hold TUNE ▶▶ or TUNE ◀◀ to fast forward or reverse a track.
Pause	Press to temporarily stop CD playback. Press again to resume playback.
Intro	Press INT to access the Intro menu, then turn the volume knob to select one of the following: <ul style="list-style-type: none">• OFF - Cancels the INT function.• ALL - Plays the first 10 seconds of each track. Finally, press DISP to confirm.
Repeat	Press RPT to access the Repeat menu, then turn the volume knob to select one of the following: <ul style="list-style-type: none">• ALL - Plays all tracks on CD.• SONG - Continuously repeats selected song. Finally, press DISP to confirm.
Random	Press RDM to access the Random menu, then turn the volume knob to select one of the following: <ul style="list-style-type: none">• OFF - Cancels the RDM function.• ALL - Plays all tracks in random order. Finally, press DISP to confirm.
CD-R/CD-RW Compatibility	Some CD-Rs and CD-RWs may be incompatible with this unit, depending on media type and recording method. Refer to the online owner’s manual for details.

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MP3 Operation

Playing MP3 Files	To play MP3, insert a data CD/USB, containing MP3.
Track Select	Press TUNE ▶▶ to skip to the beginning of the next song. Press TUNE ◀◀ to return to the beginning of the current song. Pressing TUNE ◀◀ again skips to the beginning of the previous song.
Fast Forward and Reverse	Press and hold TUNE ▶▶ or TUNE ◀◀ to fast forward or reverse a track.
Pause	Press to temporarily stop playback. Press again to resume playback.
Folder Access	Press to select the next folder. Press to select the previous folder. Folder access is only available on discs or devices with more than one folder.
Repeat	Press RPT to enter the Repeat menu, then turn the volume knob to select one of the following options: <ul style="list-style-type: none">• ALL - Plays all tracks on disc or device.• SONG - Continuously repeats selected song.• FOLDER - Continuously repeats all files in folder. Finally, press DISP to confirm.
Random	Press RDM to enter the Random menu, then turn the volume knob to select one of the following options: <ul style="list-style-type: none">• OFF - Cancels RDM function.• ALL - Plays all tracks in random order.• FOLDER - Plays all tracks in folder in random order. Finally, press DISP to confirm.
Intro	Press INT to enter the Intro menu, then turn the volume knob to select one of the following options: <ul style="list-style-type: none">• OFF - Cancels the INT function.• ALL - Plays first 10 seconds of each track.• FOLDER - Plays first 10 seconds of each track in the selected folder. Finally, press DISP to confirm.

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Bluetooth® Operation

Preparation	Before using a Bluetooth device, it must be paired and connected. Ensure that Bluetooth is activated on your device before beginning the pairing process.
Pairing a New Device	The head unit broadcasts the pairing signal constantly when no devices are connected. Complete the pairing sequence from your Bluetooth device. Refer to the owner’s manual for your device for more details. The device name is “JENSEN BT” Note: The head unit can be in any mode of operation when pairing is performed.
Voice Activation	Bluetooth should be paired between your smartphone and the receiver. Press the voice activation button , and the receiver will switch into Bluetooth mode. This will activate Siri® or Google Assistant™ on your smartphone. You will need to manually switch back to the previous or desired mode once this operation is terminated.

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APP Operation

The Jensen Smart App is the ultimate wireless remote control for your receiver. You can download Jensen Smart app from Apple App Store or Google Play Store and install it on your smartphone or tablet.

Please scan the following QR code to download the Jensen J-Link P2 APP to your smart phone.



Limited One-Year Warranty

This warranty gives you specific legal rights. You may also have other rights which vary from state to state. Namsung America Inc. warrants this product to the original purchaser to be free from defects in material and workmanship for a period of one year from the date of the original purchase. Namsung America Inc. agrees, at our option, during the warranty period, to repair any defect in material or workmanship or to furnish an equal new, renewed or comparable product (whichever is deemed necessary) in exchange without charges, subject to verification of the defect or malfunction and proof of the date of purchase. Subsequent replacement products are warranted for the balance of the original warranty period.

Who is covered? This warranty is extended to the original retail purchaser for products purchased and used in the U.S.A.

What is covered? This warranty covers all defects in material and workmanship in this product. The following are not covered: installation/removal costs, damage resulting from accident, misuse, abuse, neglect, product modification, improper installation, incorrect line voltage, unauthorized repair or failure to follow instructions supplied with the product, or damage occurring during return shipment of the product. Specific license conditions and copyright notices for the software can be found via www.jensenmobile.com.

What to do?
1. Before you call for service, check the troubleshooting guide in your owner’s manual. A slight adjustment of any custom controls may save you a service call.
2. If you require service during the warranty period, you must carefully pack the product (preferably in the original package) and ship it by prepaid transportation with a copy of the original receipt from the retailer to an authorized service center.
3. Please describe your problem in writing and include your name, a return UPS shipping address (P.O. Box not acceptable), and a daytime phone number with your shipment.
4. For more information and for the location of the nearest authorized service center please contact us by one of the following methods:

- Call us toll-free at (888) 921-4088
- (Monday-Friday, 9:00 am.to 5:00 pm .EST)
- E-mail us at cs@jensenmobile.com

Exclusion of Certain Damages: This warranty is exclusive and in lieu of any and all other warranties, expressed or implied, including without limitation the implied warranties of merchantability and fitness for a particular purpose and any obligation, liability, right, claim or remedy in contract or tort, whether or not arising from the company’s negligence, actual or imputed. No person or representative is authorized to assume for the company any other liability in connection with the sale of this product. In no event shall the company be liable for indirect, incidental or consequential damages.

FCC Compliance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Customer Service Toll Free: 1-888-921-4088
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