



MPQ914

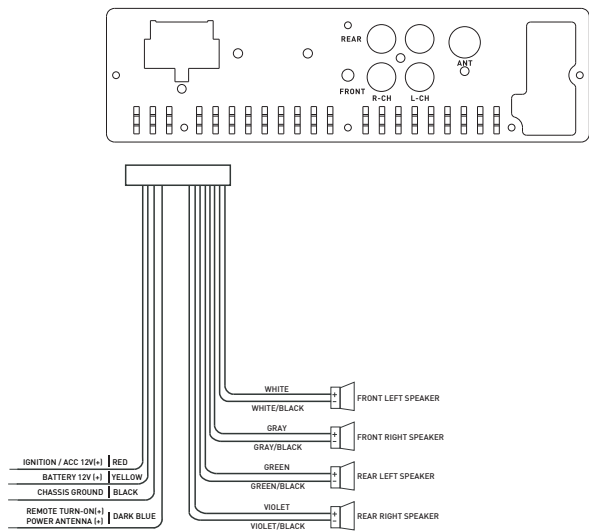
QUICK START GUIDE Digital Media Receiver

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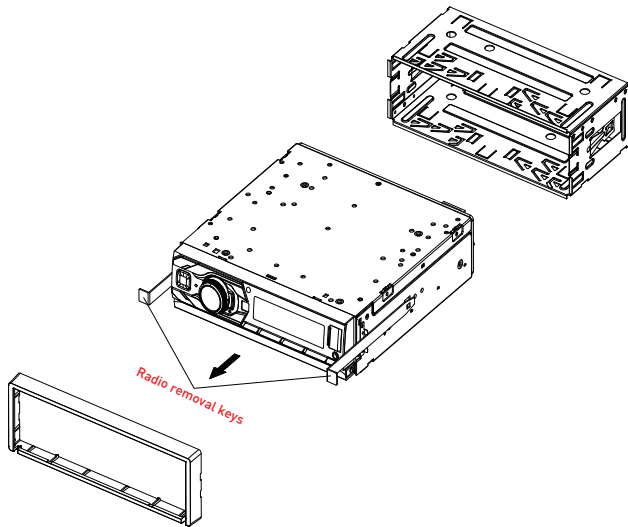
JENSEN

To download a complete owner's manual
visit www.jensenmobile.com
or call customer service
1-888-921-4088
(Monday-Friday, 9AM-5PM EST)

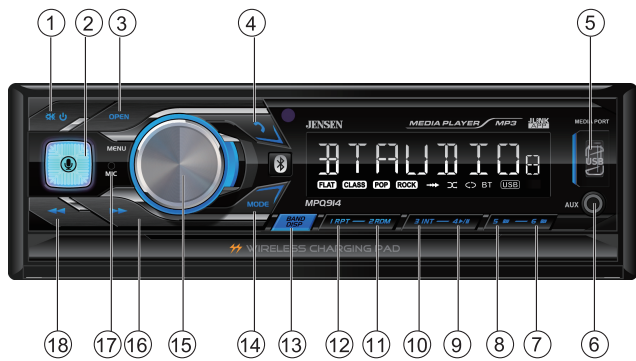
Wiring Diagram-Inputs/Outputs



TYPICAL FRONT-LOAD DIN MOUNTING METHOD



Button Operation



1. Mute/Power
2. Voice Activation
3. Open
4. End Call
5. USB Port
6. Aux Input
7. Preset 6/Folder Up
8. Preset 5/Folder Down
9. Preset 4/Play/Pause
10. Preset 3/Intro Scan
11. Preset 2/Random
12. Preset 1/Repeat
13. Band/Disp
14. Mode
15. VOL Up/Down/Menu
16. Tune/Track Up
17. MIC
18. Tune/Track Down

General Operation

Power On/Off	Press the ⏻ button to turn the unit on. Press ⏻ again to turn unit off.
Changing Modes	Press MODE to select between Radio, USB, Bluetooth, AUX. Modes of operation are shown in the display.
Volume	Adjust volume using volume knob.
Mute	Press ⏻ to silence the audio. Press ⏻ again to resume listening at the previously selected volume.
Auxiliary Inputs	Insert a 3.5mm cable in the units front AUX port.
Reset	Press the RESET button to reset the unit back to the factory settings if abnormal operation occurs. The reset button is located on the front panel.
Setting the Clock	With the unit on, long press DISP to display clock time. Press and hold DISP until the hours or minutes begin to flash, then release. Rotate the volume knob to adjust the time. Long press DISP to finish the clock setting.
Display	Press DISP to toggle display between various displayed information.
Audio / Menu	Press volume knob momentarily to select between the audio functions. Press and hold volume knob for more than two seconds to select between the menu functions. Rotate the volume knob left/right to adjust or activate the desired function/audio.

AM/FM Tuner Operation

Seek Tuning	Press TUNE ◀◀ or TUNE ▶▶ to seek to previous or next strong station.
Manual Tuning	Press and hold the TUNE ◀◀ or TUNE ▶▶ momentarily to move radio frequency down or up one step at a time. Press and hold TUNE ◀◀ or TUNE ▶▶ to advance quickly.
Band	Press BAND to select between FM1, FM2, FM3, AM1 and AM2 bands. Up to six presets can be programmed for each band, enabling up to 18 FM stations and 12 AM stations to be stored in memory.
Storing Presets	Up to 18 FM and 12 AM stations can be stored. To store a station, select the desired band and station. Press and hold the desired preset button (1-6) for more than two seconds. When stored, the preset number will appear in the display.
Recalling Presets	Preset stations can be recalled any time by pressing the corresponding preset button.
Auto store	Press and hold MENU for more than 2 seconds, then press DISP to store 18 FM stations and 12 AM stations automatically.
Preset Scan	Touch PS to recall each preset station that has been stored in memory for each band. (Available with the Dual Smart Remote App only)

USB Operation

Front panel USB port support 1A charging/Play-back.	
Playing MP3 Files	To play MP3 files, insert a USB device containing MP3 files.
Track Select	Press TUNE ▶▶ to skip to the beginning of the next song. Press TUNE ◀◀ to skip to the beginning of the previous song.
Fast Forward and Reverse	Press and hold TUNE ▶▶ or TUNE ◀◀ to fast forward or reverse a track.
Pause	Press ⏸ to temporarily stop playback. Press ⏸ again to resume playback.
Folder Access	Folder can be found by pressing Folder Up or Folder Down. About 1 second after the folder name is displayed, the first file under the selected folder will be displayed and playback.
Repeat	Press RPT to toggle between RPT ALL and RPT ONE. <ul style="list-style-type: none">• RPT ALL - Plays all tracks on USB device.• RPT ONE - Continuously repeats selected track.
Random	Press RDM to play tracks in random order, press again to cancel the RDM function.
Intro	Press INT to plays first 10 seconds of each track, press again to cancel the INT function.

Bluetooth® Operation

Preparation	Before using a Bluetooth device, it must be paired and connected. Ensure that Bluetooth is activated on your device before beginning the pairing process.
Pairing a New Device	The head unit broadcasts the pairing signal constantly when no devices are connected. Complete the pairing sequence from your Bluetooth device. Refer to the owner's manual for your device for more details. The device name is "Jensen Media Player"
Streaming Audio Troubleshooting	Note: The head unit can be in any mode of operation when pairing is performed. The head unit supports A2DP wireless streaming audio from a Bluetooth mobile device directly to your head unit. The following functions can be used to control the music: <ul style="list-style-type: none">• Press ▶▶ to skip to the next available audio track.• Press ◀◀ to skip to the previous audio track.• Press ⏸ to toggle between play and pause during playback.

Wireless Charging Operation

Putting Phone on Wireless Charging Pad	Press the Open button on the front panel, and the Wireless Charging Pad will automatically slide out from the unit. Open the phone holder at the bottom after the pad has completely slid into the position. Lift the buckle on the top of the pad to securely support the phone (Only supports phones with wireless charging feature).
Charging Status	After the phone enters charging mode, the LED status indicator will begin to flash at the bottom of the pad. Normal charging mode will be indicated by a flashing red and green LED. Fast charging mode will be indicated by a flashing green LED indicator. When charging is completed, the LED will remain solid green.
Phone Removal	Once the phone has completed charging, remove the phone and close the phone holder at the bottom of the pad. Press the Open button to retract the pad. If the phone holder on the pad is not closed, the charging pad will not retract.

LED Indicator:

LED Indication	Standby	Normal Charging	Fast Charging	Full	FOD/Error	Low Power	Over Temperature
LED-A(Red)	Off after 10S On	3S Flashing	Off	Off	Off	On	Off
LED-B(Green)	Off	3S Flashing	3S Flashing	On	0.5S Flashing	0.5S Flashing	Off

Wireless Charging sequence

Step #1

Press **OPEN** to open or close the wireless charging pad.

Step #2

Open phone holder on the bottom of the pad.
Note: Use the phone holder on the top of the pad in order to hold the smartphone more firmly.

Step #3

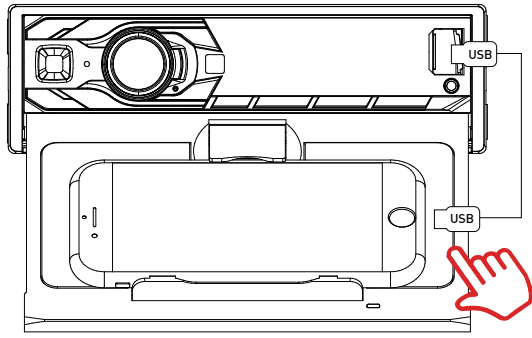
Place the smart phone on the wireless charging pad to begin charging.
Note: LED Indicator for Charging Status
Charging: Flashing Red or Green
Fully Charged: Solid Green

Step #4

Press **OPEN** to close the wireless charging pad.
Note: Before retracting the charging pad, make sure to close the phone holder. The pad will not retract if the holder is open.

USB Charging

Step #5



For phones that do not support wireless charging, insert the charging cable that came with your phone into the USB port and place the phone on the phone mount pad.

Wireless Charging Caution

Please remove any pop sockets or cases the have metal holding ring. This will prevent the charging pad from working and may damage the device. Also thick cases or metal cases will prevent the pad from charging the phone or may cause the phone to overheat, please use caution.

APP Operation

The Jensen Smart App is the ultimate wireless remote control for your receiver. You can download Jensen Smart app from Apple App Store or Google Play Store and install it on your smartphone or tablet.

Please scan the following QR code to download Jensen J Link APP P2 to your smart phone.



Voice Activation Operation

Bluetooth should be paired between your smartphone and the receiver. Press the voice activation button (Ⓜ), and the receiver will switch into Bluetooth mode. This will activate Siri® or Google Assistant™ on your smartphone. You will need to manually switch back to the previous or desired mode once this operation is terminated.

Limited One-Year Warranty

This warranty gives you specific legal rights. You may also have other rights which vary from state to state. Namsung America Inc. warrants this product to the original purchaser to be free from defects in material and workmanship for a period of one year from the date of the original purchase. Namsung America Inc. agrees, at our option, during the warranty period, to repair any defect in material or workmanship or to furnish an equal new, renewed or comparable product (whichever is deemed necessary) in exchange without charges, subject to verification of the defect or malfunction and proof of the date of purchase. Subsequent replacement products are warranted for the balance of the original warranty period.

Who is covered? This warranty is extended to the original retail purchaser for products purchased and used in the U.S.A.

What is covered? This warranty covers all defects in material and workmanship in this product. The following are not covered: installation/removal costs, damage resulting from accident, misuse, abuse, neglect, product modification, improper installation, incorrect line voltage, unauthorized repair or failure to follow instructions supplied with the product, or damage occurring during return shipment of the product.

What to do?

1. Before you call for service, check the troubleshooting guide in your owner's manual. A slight adjustment of any custom controls may save you a service call.
2. If you require service during the warranty period, you must carefully pack the product (preferably in the original package) and ship it by prepaid transportation with a copy of the original receipt from the retailer to an authorized service center.
3. Please describe your problem in writing and include your name, a return UPS shipping address (P.O. Box not acceptable), and a daytime phone number with your shipment.
4. For more information and for the location of the nearest authorized service center please contact us toll-free at 1-888-921-4088 or by email at cs@dualav.com.

Exclusion of Certain Damages: This warranty is exclusive and in lieu of any and all other warranties, expressed or implied, including without limitation the implied warranties of merchantability and fitness for a particular purpose and any obligation, liability, right, claim or remedy in contract or tort, whether or not arising from the company's negligence, actual or imputed. No person or representative is authorized to assume for the company any other liability in connection with the sale of this product. In no event shall the company be liable for indirect, incidental or consequential damages.

NOTE

NOTE

FCC Compliance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio technician for help.

Customer Service Toll Free: 1-888-921-4088

www.jensenmobile.com
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