

# CM9MIR

Multimedia Receiver with USB Mirror featuring a 9" Digital TFT Display

> AM-FM USB Media Player Rear Camera Input

INSTALLATION & OWNER'S MANUAL





# **JENSEN**®

#### Safety Notes

Video playback will not operate while the vehicle is moving.

This is a safety feature to prevent driver distraction. In-dash video functions will only operate when vehicle is in Park and the parking brake is engaged. It is illegal in most jurisdictions for the driver to view video while the vehicle is in motion.



The SAFETY NOTICE is reminder to drive responsibly and safely while using your mobile phone device, or any APP's that are compatible with this unit.

It is highly recommended that your JENSEN CM9MIR is installed by a professional installer or an authorized dealer.

This product is only for use in vehicles with 12VDC negative ground only.

To prevent damage or injury:

- Make sure to ground the unit securely to the vehicle chassis ground.
- . Do not remove the top or bottom covers of the unit.
- Do not install the unit in a spot exposed to direct sunlight or excessive heat or th possibility of water splashing.
- · Do not subject the unit to excessive shock.

• When replacing a fuse, only use a new one with the correct rating. Using a fuse wit the wrong rating may cause the unit to malfunction.

- To prevent short circuits when replacing a fuse, disconnect the wiring harness first.
- Use only the provided hardware and wire harness.
- If you experience problems during installation, consult your nearest JENSEN deale .

• If the unit malfunctions, reset the unit as described. If the problem still persists consult your nearest JENSEN dealer or call tech assistance @ 1-888-921-4088.

• To clean the monitor, wipe only with a dry silicone cloth or soft cloth. Do not use stiff cloth, or solvents such as paint thinner and alcohol. They can scratch the surface of the panel and/or remove the printing.

• When the temperature of the unit falls (as in winter), the liquid crystal inside th screen will become darker than usual. Normal brightness will return after the unit is in use for a while.

 When extending the ignition, battery or ground wiring, make sure to us automotive-grade wiring with an a minimum AWG 16 or more to prevent voltage drops.

• Do not touch the liquid crystal fluid if the LCD is damaged or broken. The liqui crystal fluid may be hazardous to your health or fatal. If the liquid crystal fluid from the LCD contacts your body or clothing, wash it off with soap immediately.

#### Copyright Notes

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Other trademarks and trade names are those of their respective owners.



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### A WARNING A

Upon installation of this monitor/media player ("unit") into a vehicle, the driver of the vehicle must not operate this unit by watching videos or playing video games while driving. Failure to follow this instruction could lead to driver distraction which could result in serious injury or death to the vehicle's occupants or persons outside the vehicle and/or property damage.

Several states prohibit the installation of monitors/media players if the screen is visible from the driver's seat. If you reside in a jurisdiction which has enacted such a law, this unit must not be installed so that the screen is visible from the driver's seat. When installing this unit in the front console/dashboard, the unit must be positioned so that it is facing the front passenger seat only. Failure to follow this instruction could lead to driver distraction which could result in serious injury or death to the vehicle's occupants or persons outside the vehicle and/or property damage.

This unit is designed so that it may be operated only when the vehicle is in "Park" and the parking brake is fully engaged. To this end, this unit includes a parking brake lock-out feature which prohibits the unit from operating if the vehicle is not in "Park" and/or the parking brake is not fully engaged. When installing this unit, the installer must connect the parking brake detect wire to the parking brake mechanism in order to make the parking brake lock-out feature operable. DO NOT simply ground the parking brake detect wire to a metal portion of the vehicle. Failure to properly install the parking brake lock-out feature could lead to driver distraction which could result in serious injury or death to the driver's occupants or persons outside the vehicle and/or property damage.

Once the parking brake lock-out feature is installed, the owner/user must not attempt to disrupt/neutralize the parking brake lock-out feature by (a) partially engaging the parking brake and/or (b) purchasing/using any device or unit designed to send necessary brake signals to the unit. Failure to follow these instructions could lead to driver distraction which could result in serious injury or death to the driver's occupants or persons outside the vehicle and/or property damage.

When operating this unit, keep the unit's volume level low enough so that the vehicle's occupants can hear traffic-related sounds such as police and emergency vehicles. Failure to follow this instruction could lead to driver distraction which could result in serious injury or death to the vehicle's occupants or persons outside the vehicle and/or property damage.



#### FCC Compliance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance

could void the user's authority to operate the equipment.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator & your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment dees cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- · Consult the dealer or an experienced radio/TV technician for help.



### Preparation

Before You Start

- Disconnect negative battery terminal. Consult a qualified technician for instructions.
- Avoid installing the unit where it would be subject to high temperatures, such as from direct sunlight, or where it
  would be subject to dust, dirt or excessive vibration.

## **INSTALLATION GUIDE** See the enclosed installation guide for more details. M5.0X6.0MM ٢ ٢ ð 🖗 (4 PCS) 1 **₽₽ м5.0x8.0мм** 2 (4 PCS) Flush 1"(25mm) 1/2"(12mm



#### Screen Rotation



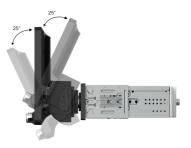
Screen angle can pivot side to side



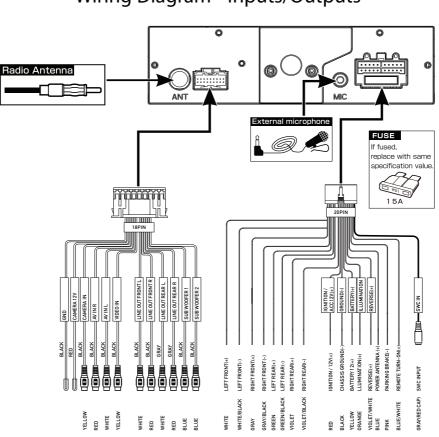
Screen height adjusts up to 1.5" down



Screen depth can be adjusted from  $0^{\prime\prime}$  to  $0.5^{\prime\prime}$  to  $1^{\prime\prime}$  forward



Screen tilts forward and back



Wiring Diagram - Inputs/Outputs

Note:

When replacing a fuse, make sure to use the correct type and amperage. Using an incorrect fuse could cause damage. The unit uses (1) 15 amp ATC mini style fuse located on the power connector.

#### Wiring Notes:

Subwoofer output

The Subwoofer preamp audio output (Blue jacket with Black RCA) is active in all audio modes.

#### Rear camera input

A rear view camera (not included) can be used with the Camera input.



### **Control Locations**



The radio display features the following functions and displays:

- (1) VOICE ACTIVATION BUTTON
- 2 SOURCE/HOME
- (3) POWER/VOLUME/MUTE
- 4 PREVIOUS BUTTON
- 5 NEXT BUTTON
- 6 RESET / USB PORT

### **General Operation**

Power On/Off	Momentarily press ${}^{m O}$ to turn the unit on. Press and hold to turn the unit off.
Volume	Rotate the volume knob to increase or decrease the volume level.
Mute	Momentarily press MUTE to silence the audio. Momentarily press MUTE again to return to the previously selected volume. Rotating the volume knob while the volume is muted will also cancel the mute function.
Mode	Press MODE at the top left corner of the screen to display the main menu.
	Radio/USB/Bluetooth/USB Mirror/AV In/Settings.
	Note: Modes of operation can also be accessed by selecting the corresponding icon from the main menu.
Main Menu	Operation Mode Selection: Press the $\leq$ icon at the top left corner of the screen to display the OSD main menu. Press the Radio/USB/Bluetooth/USB Mirror/AV In/Settings. in the Main meu pate to select the desired source.
	SOURCES Rado 107.70 USB Bluefodth USB Mirro Kato Calance of the first Kato Calance of the first Kato Ka
A/V In	Connect external audio/video devices to the rear RCA Type A/V Input
USB	Insert a USB flash drive to play MP3/FLAC/MP4/Xvid files.
Reset	To resolve abnormal operation or if the unit is inoperable, Press the RESET button located behind the front panel directly under USB port. The unit will reset the main processor to the default settings.

Note: Use the tip of a pen to access the reset button. To restore the factory default software settings.

### **General Operation**

#### Setup Menu

From the Main Menu screen, select Setup to access the Settings menu and select from eight categories represented by the icons on the top of the screen: General, Audio, Display, Others. Select the category, and adjust any of the available options using the touch screen.

Settings	12:03	AM		* 0
Date		202	1-1-1	0
Time		1	0:34	-
Time Format				ፍን
Веер				Ŵ
Radio Region		USA		G



#### General:

- · Adjust the date and time- Day, Month, Year, Hour, Minute and Format.
- Time Format- Select between 12-Hour and 24-Hour Time Format.
- · Beep Tone Turn the Beep Tone On or Off.
- Radio Region Select Radio Region.

#### Audio:

- Equalizer-Select between the following EQ presets: Default, User, Classic, Rock, Jazz, Electric, Pop, Soft (allows user to enter custom EQ settings).
- Time Ålignment-To adjust time correction settings select"PRESET 1" "PRESET 2"or"PRESET 3".
- · Loudness Touch screen button to turn the Loudness function on/off.
- Subwoofer Control Touch the button to turn the Subwoofer Control On/Off.
- Subwoofer Gain Select subwoofer -6 to 6 (0 is default).

#### Display:

- Brightness- Press > or < to adjust to desired level.</li>
   (0 Minimum/20 maximum: Day: 20 is default, Night: 6 is default).
- Dimmer Mode- Press > or < to adjust to change the mode (Auto/Day/Night).
- Auto- Switches the dimmer to on or off automatically according to your vehicle's headlights turning on or off.

#### Others:

- Factory Default-Reset Bluetooth Settings or Reboot System.
- System Version-Displays software version of unit .

### **Audio Operation**

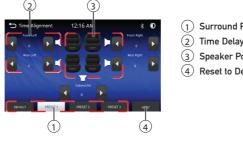
#### Equalizer Menu

From the Main Menu screen. Press the Equalizer icon on the main menu screen to adjust Fader and Balance controls. Equalizer (8-Band Tone Control and 8 Presets EQ Settings).





#### Time Alignment Menu



#### Surround Presets 2 Time Delay Setting

- (3) Speaker Positions
- (4) Reset to Default Settings

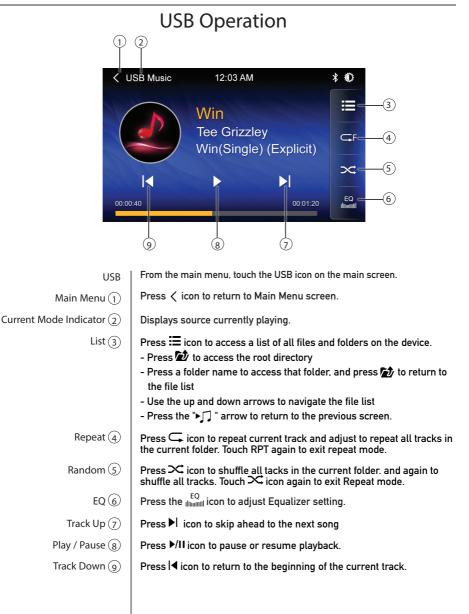
#### Adjustments:

To properly set the time alignment, you will need measure the distance from each speaker (in ft) to where you want the "center stage" to be. for example, if you want the position to be at the divers seat, then meausre each speaker side (front & rear) to where your head is located and set the distance accordingly.

Each vehicle will vary in distance, so settings will be different in each case.

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AM/FM Tuner Operation			
	3 4		
Kadio	12:03 AM 🔋 🔹		
1 98.9	2 100.3 3 101.1 DX 5		
4 105.1	<u>5 105.9</u> 6 106.7 		
	< 105.9 <sub>мнz</sub> ≫ <b>ш</b> ⑦		
FM 1 AM			
	10 9		
Radio Operation	From the main menu, touch Radio icon on the screen to select AM/ FM tuner mode.		
Main Menu 🕦	Press ≮ icon to return to Main Menu screen.		
Current Mode Indicator 2	Display status of various tuning functions including Auto.		
Preset Stations ③	<ul> <li>To store a station as a preset in the current band, tune to the desired station, then press the desired preset number from the list. Press any preset in the list to recall and begin playback of that station.</li> <li>(Hold this button down for a few seconds and it will switch between AS and PS)</li> </ul>		
Dimmer ④	Press the 🏶 icon to adjust the brightness.		
Local / Distance (5)	Press DX/LOC text to turn on the local or distance.		
AS/PS 6	Auto Store Presets: Press and hold AS/PS to automatically program the FM(18)/AM(12) available into the presets in the current Band. Preset Scan: Press AS/PS to scan through all tunable presets in the current band and play them for 3 seconds each.		
Keypad 🔿	Direct Search Keypad.		
EQ (3) Press the icon to adjust Equalizer setting.			
Seek Tune Up (9)	Press to automatically tune to a higher frequency.		
Seek Tune Down 🕦	Press to automatically tune to a lower frequency.		
AM (1)	Press to toggle between AM1 and AM2.		
FM (12)	Press to toggle between FM1, FM2 and FM3.		





### Media Compatibility

File Type M			
	547	FAT 12	Х
File System	FAT	FAT 16/FAT 32	√
File	.mp3/.MP3/.M	/p3/.mP3/.flac/ogg/.MP4/.Xvid	√
Extension		.rmp/.m4a	Х
		MPEG 1	√
MPEG Format		MPEG 2	✓
Torritat		MPEG 2.5	✓
	MPEG 1		32/44.1/48kHz
Sampling Frequency	MPEG 2		12/16/22.05/24kHz
	MPEG 2.5		8/11.025/12kHz
	MPEG 1		32 ~ 320kbps
Bitrate		MPEG 2	8 ~ 160kbps
		MPEG 2.5	8 ~ 160kbps
	Directory Depth		Unlimited
		File Name Length	32 bytes
	Total File Number		2000 files
Other	Total Folder Number		200 folders
Information	File Number via Folder		2000 files
		ver.1.x	✓
	MP3 ID3 TAG	ver.2.x	✓
	Title		✓

Notes:

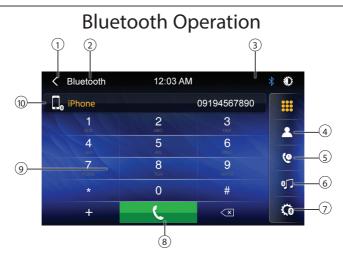
• Due to ongoing technological advancement, some USB flash drives may be incompatible with this unit.



### Media Compatibility

Media Compatibility	The following types of files are not compatible: • MP3 PR0 format, MP3 playlists • RMP format • AAC, protected AAC, M4A format
Playback Order	MP3 playback sequence begins in the root folder of the USB device. Any empty folders or folders that do not include MP3 files are skipped.
Compatible Recording Formats	<ul> <li>ISO9660 standards:</li> <li>Maximum nested folder depth is 8 (including the root folder).</li> <li>Valid characters for folder/file names are letters A-Z (all caps), numbers 0-9, and "_" (underscore). Some characters may not be displayed correctly, depending on the character type.</li> <li>This device can play back files in Joliet and other standards that conform to ISO9660. MP3 written in the formats other than the above may not play and/ or their file names or folder names may not be displayed properly.</li> </ul>
Notes	Some files may not play or be displayed correctly, depending on sampling rates and bit rates.
	For best results, use the following settings when ripping MP3 files: 128kbps or higher constant bit rate 44.1kHz or higher sampling frequency

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Before using Bluetooth	Before you can use a Bluetooth device to make hands-free calls or stream audio. it must be authenticated. This is also referred to as "pairing" a device.	
Pairing a New Device	The unit broadcasts the pairing signal constantly when no devices are currently connected. Complete the pairing sequence from your Bluetooth device. Refer to the owner's manual for your device for more details. The device name is "CM9MIR". The unit can be in any mode of operation when pairing is performed. On certain phones, pairing may need to be done more than once.	
Connect	t The head unit will automatically connect to the last connected device when the connect feature is set to Auto connect On. If the connect feature is set to Auto Connect Off, the head unit will not automatically connect to any device.	
Bluetooth Phone	From the main menu. touch the Bluetooth on the screen. Bluetooth icon will appear anytime a Bluetooth device is connected.	
Main Menu 🕦	Press < icon to return to Main Menu screen.	
Current Mode Indicator 2	Displays current mode of operation.	
Bluetooth Status indicator $(3)$	When Bluetooth is On and a Bluetooth device is being paired. the indicator will flash. When Bluetooth is On and a phone is connected to the unit. the indicator will illuminate steady.	
Phone Book ④	Press "CONTACTS" to access phone book menu.	
Call Log (5)	Press the Call Log to show( Dialed, Missed and Received Calls ).	

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 Bluetooth Music (6)
 Press MUSIC to transfer audio between the unit and mobile phone.

 Setup (7)
 Press "SETUP" to access Bluetooth settings.

 Call (8)
 Dial a number and touch the Phone icon to call.

 Phone Keypad (9)
 Use the keypad to dial a phone number.

 Devices (10)
 Press the DEVICES to show the pairing device list. To connect to a previously connected device. press the current device name. Any previously connected devices that are in rang will be listed by their device name. Press the desired device name to disconnect from the current device and connect to the new device.



Audio Transfer Button (12)	Press to transfer audio between the unit and mobile phone.

Keypad (13) Press to return to the Keypad screen.

- End Call (1) Press the End icon on screen or the End button on the front Panel to end a call in progress or o reject an incoming call.
- Track Down (15) Press I icon to return to the beginning of the current track.
- Play / Pause 16 | Press ►/II icon to pause or resume playback.
  - Track Up (17) | Touch  $\blacktriangleright$  icon to skip ahead to the next song.
    - EQ (18) Press the EQ (18) Pres

### USB Mirror<sup>™</sup> Operation

To set up USB Mirroring capabilities, select USB Mirroring from the main menu and follow the on-screen directions for connecting your Android or iPhone. Once completed, the unit will mirror phone display onto the unit's on-screen display. To return to the main menu, press the lower left corner of the screen to display and select the home button. Note: Apple and Android operating system updates may cause your receiver to malfunction. This can usually be solved by doing a software/firmware update on the receiver. To see if your receiver has the latest firmware, contact customer service at 1-888-921-4088.

Note: Mirroring is enabled only when the vehicle is in park and the parking brake engaged.





Drong Screen App's QR Code



- 1. To return to main menu from USB Mirroring mode, touch the screen, will display the Home icon and Rotation icon, Audio Mix and Reconnect buttons on the top of the display.
- 2. Home icon- Return to Home Menu.
- Rotation icon- Press rotation icon to Rotate the Mirrored screen from horizontal to vertical. (Tip: Manually rotate the monitor to the left or right until locked in the vertical/horizontal position.)
- 4. Audio Mix On/Off icon- When turned on, the previous source in Radio mode will be played in the background.
- 5. Reconnect Icon- Reconnects USB Mirroring if the connection is not working properly.

### Rear RCA A/V Input

A/V Input

Connect an optional audio/video source into the RCA (rear) input.

Adjust volume on the external audio source as needed (if connected to the headphone output of the device).

### Rear Camera Operation - (Optional)

Rear Camera Input	Connect an optional rear camera to the Camera Input (Black RCA connector). Refer to the camera's wiring diagram for installation details.
Auto Selection	The unit will automatically select camera mode when connected to the reverse lamp circuitry.

### SWC Input Operation

The built-in SWC Interface is compatible with 3rd party steering wheel control modules. Either the PAC SWI series or Axxess ASWC-1 are recommended. These adapters must be used in order for the CM9MIR to be compatible with any steering wheel controls. The following controls are available for most vehicles.

1. Reset	4. Seek/Track Down (-)	7. Volume Down (-)	10. BT End
2. Mode	5. Mute	8. Band	
3. Seek/Track Up (+)	6. Volume Up (+)	9. BT Talk	

Note: Not all OE steering wheel functions may be supported by the CM9MIR. 3.5mm SWC port located on the rear of the unit, on the MAIN POWER I/O Harness. AXXESS Installation Hints

The ASWC-1 is auto programing for most vehicles. For full details, follow the AXXESS vehicle info and programing from their website at: https://axxessinterfaces.com/product/ ASWC-1#vehicle-specific.

### PAC SWI-RC Installation Hints

- 1. Set "Radio Select Switch". Set the SWI-RC to position 7 "Pioneer/Other/Sony".
- 2. To program, use the Pioneer/Sony/Other radio function mapping order for JENSEN units.
- 3. When programming the SWI-RC, if a function is not supported (or not desired), then the function MUST be skipped as per the PAC SWI-RC instructions.
- 4. The SWC function MUST be programmed in the correct order per the PAC SWI-RC radio function mapping order instructions.

Function.	Function	SWI-RC (3.3VDC Reference)		
Function Order	Function Mapping	Center Pin (Ring) Voltage (Function Select)	Tip Pin Voltage	
1	Reset			
2	Mode			
3	Seek + / Track +	H 3.3v	0.6	
4	Seek - / Track -	H 3.3v	1.81	
5	Mute	H 3.3v	1.01	
6	Volume +	H 3.3v	2.07	
7	Volume -	H 3.3v	2.32	
8	Band	H 3.3v	2.73	
9	BT Talk	L 0.0V	0.60	
10	BT End	L 0.0V	1.01	



### Troubleshooting

General			
Problem	Cause	Action	
Unit will not turn on	Yellow wire not connected or incorrect voltage Red wire not connected or incorrect voltage	Check connections for proper voltage (11~16VDC)	
(no power)	Black wire not connected	Check connection to ground	
	Fuse blown	Replace fuse(s)	
	Speaker wires not connected	Check connections at speakers	
Unit has power (but no sound)	One or more speaker wires touching each other or touching chassis ground	Insulate all bare speaker wires from each other and chassis ground	
	Yellow or red wire touching chassis ground	Check for pinched wire	
Unit blows fuse(s)	Speaker wires touching chassis ground	Check for pinched wire	
	Incorrect fuse rating	Use fuses with correct rating	
Unit has audio (but no video)	Parking brake safety circuit not connected Parking brake not applied	Check connections at parking brake Apply parking brake as described on page 26	

For Your Records	Please keep your original sales receipt and be prepared to provide this receipt in the event you require service, as your original receipt is considered the best proof of purchase and indicates the date you purchased your JENSEN product.          Dealer Name
Register Your Product	Register your product online at www.jensenmobile.com.



### Specifications

FM Tuner	Tuning range: 87.5MHz-107.9MHz Usable sensitivity: 10dBf 50dB quieting sensitivity: 20dBf Stereo separation @ 1kHz: 38dB Frequency response: 30Hz-13kHz
AM Tuner	Tuning range: 530kHz-1710kHz Usable sensitivity: 24uV Frequency response: 30Hz-2.3kHz
Front USB	Compatibility: High Speed USB 2.0 USB Class: Mass storage class
Monitor	Panel size: 9" diagonal measurement View angle (up/down/left/right): 50/70/70/70 Resolution: 1024 (H) x 600 (V) Brightness (cd/m <sup>2</sup> ): 500 NITS Contrast ratio: 500:1 Pixels: 1,152,000
General	Speaker output impedance: 4 ohms Line output voltage: 4 volt RMS Line output impedance: 200 ohms Chassis dimensions: 7" x 7" x 2" (W x D x H)
	Design and specifications subject to change without notice.



CEA-2006 Power Standard Specifications (reference: 14.4VDC +/- 0.2V, 20Hz~20kHz)

Power Output: 16 Watts RMS x 4 channels at 4 ohms and  $\leq$  1% THD+N Signal to Noise Ratio: 80dBA (reference: 1 watt into 4 ohms)

### **One-Year Limited Warranty**

This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

Namsung America Inc warrants this product to the original purchaser to be free from defects in material and workmanship for a period of one year (or two years\*) from the date of the original purchase.

Namsung America Inc agrees, at our option, during the warranty period, to repair any defect in material or workmanship or to furnish an equal new, renewed or comparable product (whichever is deemed necessary) in exchange without charges, subject to verification of the defect or malfunction and proof of the date of purchase. Subsequent replacement products are warranted for the balance of the original warranty period.

Who is covered? This warranty is extended to the original retail purchaser for products purchased from an authorized JENSEN dealer and used in the U.S.A.

What is covered? This warranty covers all defects in material and workmanship in this product. The following are not covered: software, installation/ removal costs, damage resulting from accident, misuse, abuse, neglect, product modification, improper installation, incorrect line voltage, unauthorized repair or failure to follow instructions supplied with the product, or damage occurring during return shipment of the product. Specific license conditions and copyright notices for the software can be found via www.jensenmobile.com. What to do?

- Before you call for service, check the troubleshooting guide in your owner's manual. A slight adjustment of any custom controls may save you a service call.
- If you require service during the warranty period, you must carefully pack the product (preferably in the original package) and ship it by prepaid transportation with a copy of the original receipt from the retailer to an authorized service center.
- Please describe your problem in writing and include your name, a return UPS shipping address (P.O. Box not acceptable), and a daytime phone number with your shipment.
- 4. For more information and for the location of the nearest authorized service center please contact us by one of the following methods:
  - Call us toll-free at (888) 921-4088
  - E-mail us at cs@jensenmobile.com

Exclusion of Certain Damages: This warranty is exclusive and in lieu of any and all other warranties, expressed or implied, including without limitation the implied warranties of merchantability and fitness for a particular purpose and any obligation, liability, right, claim or remedy in contract or tort, whether or not arising from the company's negligence, actual or imputed. No person or representative is authorized to assume for the company any other liability in connection with the sale of this product. In no event shall the company be liable for indirect, incidental or consequential damages.



#### **Customer Support**

1-888-921-4088

(Monday-Friday, 9AM-5PM EST) Visit https://www.jensenmobile.com

**Designed and Engineered in USA** 



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